

HOMYZE

YOUR PARTNER IN
PLANNED
PREVENTATIVE
MAINTENANCE





A SINGLE POINT OF CONTACT FOR ALL YOUR PPM

Regulatory | Routine | Life Cycle

Homyze offers a solution across more than 100 service lines and throughout all of London.

WHY YOU SHOULD HAVE A PPM STRATEGY

Having a comprehensive PPM strategy allows you to have a greater cost certainty, higher levels of compliance and increases the operational efficiency of employees and assets.

Whether the cost of 'downtime' has an impact on profits or a loss of productivity as a result of complaints from occupiers and tenants, having a robust PPM schedule means that these risks are reduced.

In addition to ensuring the smooth (or compliant) operation of assets, PPM visits can be used as early warnings of future issues - reducing their impact and costs. Required works can be scheduled at convenient times for your business or building to ensure continuity and resident satisfaction.

REACTIVE MAINTENANCE COSTS CAN BE UP TO 40% HIGHER THAN PLANNED COSTS

Standard Lift Service PPM
Workspace Group Ltd, London, SE1 7SJ

Tasks	June 2019					July 2019				August 2019				
	2 8	9 15	16 22	23 29	30 6	7 13	14 20	21 27	28 3	4 10	11 17	18 24	25 31	
Task 1														
Task 2														
Task 3														
Task 4														
Task 5														
Task 6														

Planned work Suggested change Available week Unavailable week

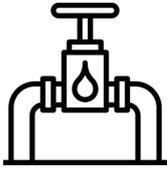
Nothing comes for free. Potential disadvantages of PPM. Property maintenance and facilities management often requires tradeoffs and your choice of strategy is no different.

Putting in place a PPM strategy will often involve an upfront investment of both time and money. Scheduling site visits, putting together a specification (if needed) and gathering asset information - either via O&M manuals or an asset register - will take time and money.

We do always like to make clear that even with the most comprehensive PPM plan, failures can still happen. This risk and its impact, may be minimised but it does not go to zero.

CORE SERVICES

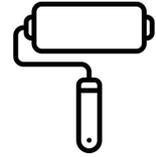
Homyze is your single solution for all property maintenance requirements. We cover all of the services that you are likely to require and if not, let us know what you need - we're always here to help.



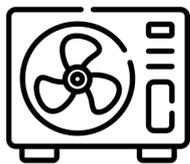
Plumbing & Drainage



Pest Control



Painting & Decorating



Heating & A/C



Cleaning



Gardening & Grounds



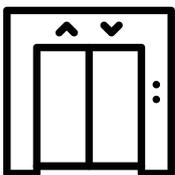
Fire Protection



Electrical & PA Testing



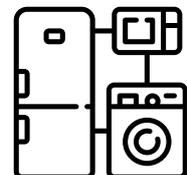
Certificates & Reports



Lift Maintenance



Security



Commercial Appliances



Roofs & Gutters



Emergency Lighting



Lightning Protection





THE HOMYZE SOLUTION

Homyze provides you with a complete solution for your property maintenance requirements, both reactive and scheduled. We view ourselves as partners in your business and will tailor our offering to each client.



24/7 Helpdesk Function



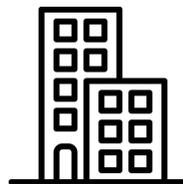
'Always On' Cloud Solution



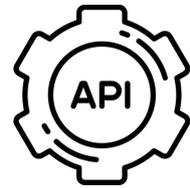
Secure Access



Customer Portal



Commercial & Residential
Property Maintenance



Integration Options



Analytics built in



Contractor management



Customisable Reports

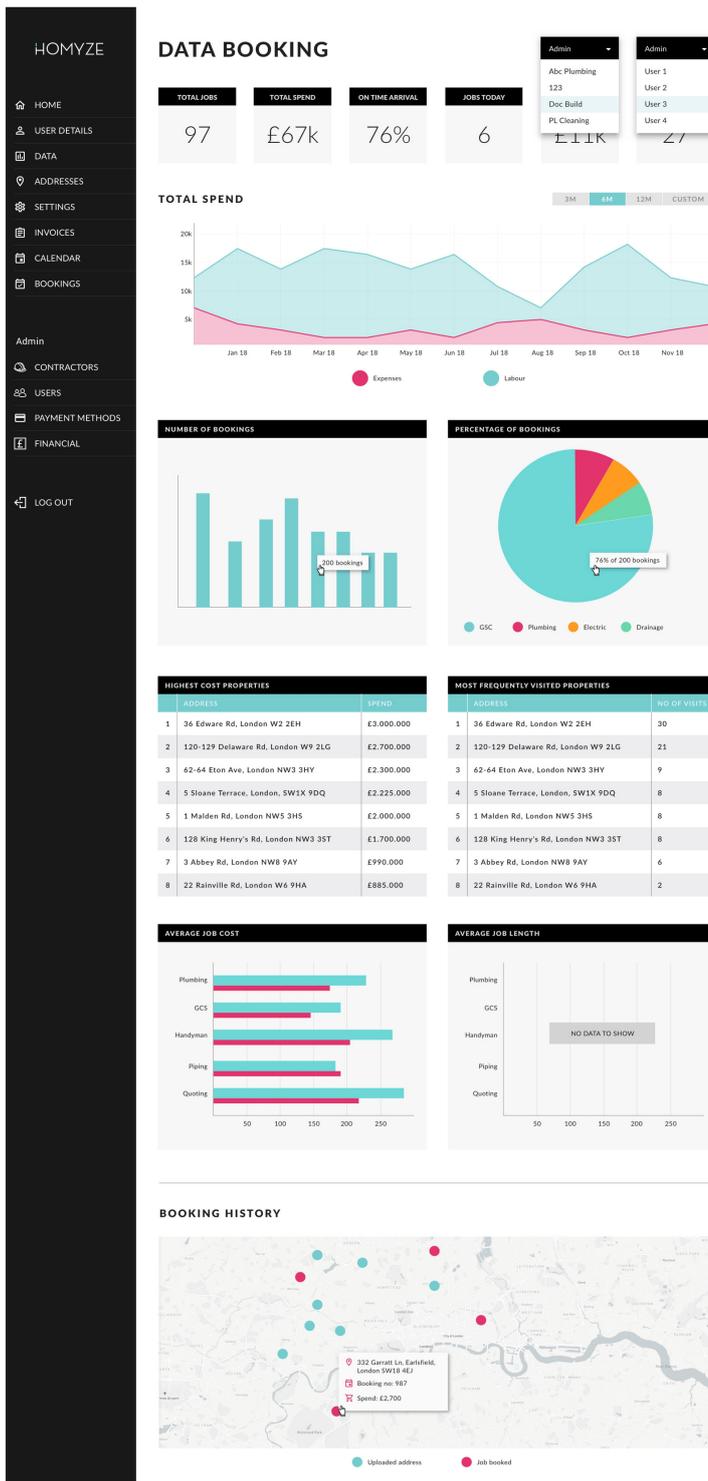
A system solution or a best in class contractor ... it's your choice.

Homyze works with our enterprise clients to ensure that their solution is completely fit for purpose.

The Homyze system can be integrated with existing solutions or incorporate customised SLAs, escalation procedures and KPIs.

THE HOMYZE PORTAL

PERSONALISED PROPERTY
MAINTENANCE



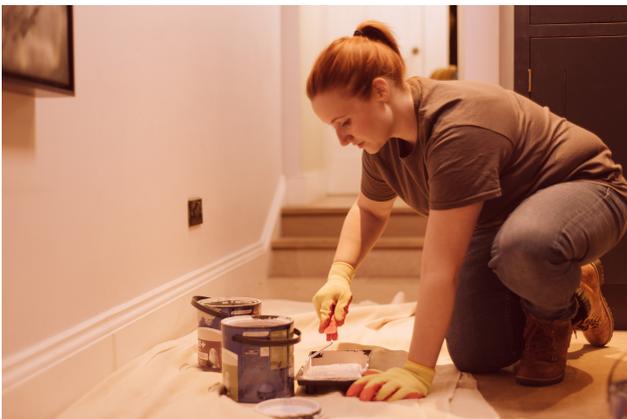
Your Homyze account provides you access to a customised property maintenance portal. Your portal provides you with a detailed record of all spending and maintenance on all properties stored within your account.

ACTIONABLE INSIGHT ACROSS YOUR PROPERTY PORTFOLIO

The customer portal allows you to:

- view and edit account details
- place new bookings
- get maintenance costs at both property and account level
- highlight anomalies in terms of maintenance costs
- view full contractor management analytics
- customise SLAs
- store documentation such as job records, certificates and reports
- get alerts and view a calendar for upcoming scheduled jobs

If you need additional reports or have specific requirements, just ask and we will always do whatever is possible to accommodate.



A single service line or a comprehensive solution

Homyze provides you with a complete property maintenance solution that can be implemented immediately.

Whether you need pricing on just one service line or require a comprehensive solution for your properties, Homyze can help.

We provide PPM services to client specifications or in line with SFG 20 standards. If you need additional certification or documentation such as risk assessments or asset registers, we are happy to provide these in addition.

All data is captured and stored securely in the cloud for access by you and your team whenever you need it.

For reactive jobs, we are able to take work orders via most channels, whether that be email, phone or direct integration with your current software systems.

The Homyze platform provides you with 'out of the box' metrics based on agreed SLAs and KPIs. Benchmarks are agreed upfront and alerts are sent to us in the event that performance is outside agreed thresholds.



CASE STUDY

Planned Preventative Maintenance (PPM)

WESTMINSTER, LONDON



The property is a residential development in Prime Central London that was completed around 10 years ago. Homyze were invited to price for the provision of statutory and any recommended general maintenance. Our proposal was made in line with SFG20 maintenance guidelines.

Given the nature of the property, the requirements for delivery of PPM included the communal areas be maintained to a very high standard and that all building functions must be kept fully operational.

Homyze was required to undertake a full asset assessment prior to commencement of service delivery.

SERVICE LINES

Mechanical & Electrical
Lifts (Service & Maintenance)
Certification of Steps, Ladders, Handrails
Pump Engineers
Air Conditioning & Ventilation
Electrical Compliance

Uninterrupted Power Supply
Certification of Lightning Conductor
Water Hygiene
Rope Access
Site Set-up, Health & Safety
Fire & Security

CASE STUDY

Planned Preventative Maintenance (PPM)

BOROUGH, LONDON



The property is a residential development in Borough, a bustling central precinct south of the River Thames. This recently completed, gated development provides high-end living for its residents with amenities including access to the immaculate communal gardens, a children's play area and an allotment. There are also a number of cycle storage areas, a 24 hour security service and a concierge.

With rents having been achieved at levels around 20% above those in the immediate area, Homyze was required to ensure that facilities were maintained to the highest standard.

SERVICE LINES

Drainage

Gutter Cleaning & Maintenance

CCTV

Electric Gates

Pedestrian Gates

Fire Alarm & Emergency Lighting

Heat Interface Units

Fire Evacuation Plan

Sprinklers

Lightning Conductors

H&S and Fire Risk Assessments

Sedum Roof Maintenance

Roof Inspections

Fire Signage

Boiler

Car chargers



Some of our clients



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HOMYZE